



## THE PRESIDENTIAL HOTLINE UPDATE: 11 DECEMBER 2015

PRESIDENTIAL HOTLINE OUTREACH AND AWARENESS CAMPAIGNS

## NORTHERN CAPE AWARENESS CAMPAIGN

The Presidential Hotline partnered with the Northern Cape Provincial Government (Office of the Premier) to create awareness and educate the community about how the Hotline works. The campaign took place between 8 to 15 November 2015 in the Nama-Khoi and Kareeberg Municipalities. The towns visited under the two municipalities were Springbok, Concordia, Okiep, Nababeep, Maandtjiekloof, Bersig, Carnavon, Vosberg, Britstown, Prieska, Douglas, Campbel and Smitdsdrift.

The awareness campaigns involve the distribution of pamphlets and posters to the main centres such as hospitals, clinics, Thusong Centres, community radios and libraries. The citizens were happy to interact with the officials from the Presidential Hotline.



## PRESIDENTIAL HOTLINE TEAM ENGAGING WITH LOCAL CITIZENS OF RANDFONTEIN

The Presidential Hotline partnered with the West Rand District Municipality in the annual "Vintage Fun Walk". The event took place on 28 October 2015' at the offices of the West Rand District Municipality in Randfontein. The fun walk was in support of the October Transport Month as promoted by the MMC (Member of Mayoral Committee) for Roads and Transport: Ms. Gladys Khoza, who participated in person in the event. In her speech she emphasized that given the country's high death toll on our roads, it is the responsibility of everyone to behave appropriately to save their lives and those of others. As we approach Christmas every one of us must continue to be cautious and obey the traffic rules at all times.

In honoring this provincial initiative - members of the community, politicians, officials and members of the local taxi industry participated in the event. Pamphlets were distributed in local languages. The exhibition stand was accessible to the public for the duration of the function. Citizens expressed their delight for the presence of the Presidential Hotline officials who enlightened them on how the Hotline works.



## PRESIDENTIAL HOTLINE PUBLIC LIAISON (PLO) FORUM - EASTERN CAPE

The Presidential Hotline participated in the Eastern Cape's PLO Forum. The event was held on 25 to 26 November 2015 at Senqu Municipality, in the Joe Gqabi District Municipality. This event was organized and coordinated by the Provincial Presidential Hotline Management team in the Office of the Premier.

The purpose of the Forum was to provide support in improving the speed and quality of case resolution. In addition to this, the Hotline team provided guidance on how to record the resolution of cases appropriately using the newly developed guidelines.

